

# TIBCO iProcess Suite

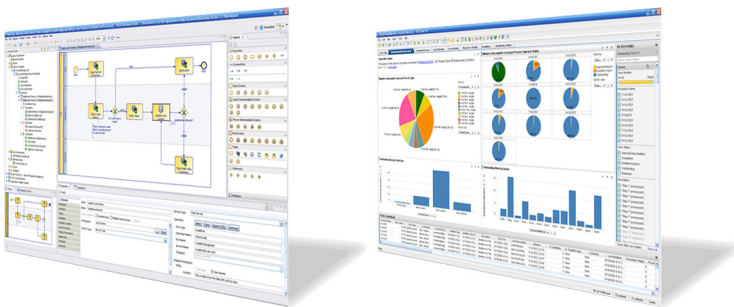
Business processes define how an enterprise operates and differentiates itself by effectively managing the interactions between customers, employees, partners and systems. Increased globalization, greater competition, and stricter regulation drive the need to optimize processes to achieve operational excellence. Competitive advantage lies in the ability to adapt business processes to changing conditions quickly and efficiently.

TIBCO iProcess™ Suite is a proven business process management (BPM) suite that empowers the business to own and drive business process improvement for all types of process – short-lived or long-lasting, structured or dynamic, processes involving people and IT systems, and processes that span organizational and geographical boundaries.

iProcess Suite provides a complete end-to-end process management solution for all parts of the business process lifecycle – from process modeling, automation of people and system activities, visibility into running process, and optimization.

iProcess Suite has over 1,000 customers and over 3,000,000 users. TIBCO customers have experienced up to 50% revenue gain, 75% lower costs, and a 10x efficiency gain.

To learn more about TIBCO iProcess Suite and why TIBCO is a BPM leader, visit <http://bpm.tibco.com>.



*TIBCO iProcess Suite provides powerful yet easy-to-use tooling for modeling and implementing business processes and for providing visibility into running business processes.*

## AT A GLANCE

**TIBCO iProcess™ Suite** is a comprehensive business process management suite that enables enterprises to automate, manage and improve their business processes to maximize operational efficiency and effectiveness.

## BENEFITS

- Improves operational management and decision making by providing business managers with insight into process performance and ability to compare current results to historical data and required levels of performance.
- Improves business agility by enabling the rapid adaptation of processes in response to changing conditions.
- Reduces operating costs by automating time-consuming and error-prone manual tasks. Improves productivity by giving business users the information and direction they need to do their jobs most effectively.
- Enables continuous process improvement based on actual process behavior to maximize operational effectiveness and efficiency.
- Fosters business and IT collaboration. Business experts model the process and IT staff then implement the process leveraging the enterprise's IT infrastructure.



## ATTRIBUTES & CAPABILITIES

### Process Modeling and Implementation:

#### TIBCO Business Studio™

Lets business users easily define the flow of complex processes involving applications and people.

- Eclipse-based, unified business process modeling and implementation environment that enables business experts and IT to collaborate to model, implement and deploy business process solutions.
- Business experts can rapidly model business processes, user interface forms, business objects, and the organizational structure. Process models can be simulated to understand their behavior and impact on the business. This model-driven approach to capturing business processes ensures a single point of reference and virtually no coding.
- Process developers also use Business Studio to implement and deploy the modeled processes. This use of a single process model by business analysts and process developers eliminates the "round trip" issues.

### Business Rules:

#### TIBCO iProcess™ Decisions

Lets business experts model, analyze, test, and manage business rules that control process behavior.

- Spreadsheet-like interface is intuitive for business experts to learn and use.
- Lets business experts quickly change rules dynamically to respond to changing conditions.

### User Workspace:

#### TIBCO iProcess™ Workspace

Lets business process participants interact with running processes to perform tasks, and view and enter information using the forms.

- Powerful, easy-to-use Web 2.0 (Ajax) and lightweight, HTML versions.
- Can be easily integrated with a variety of portals and custom clients.

### Process Execution:

#### TIBCO iProcess™ Engine

- Rich process orchestration capabilities, with full support for dynamic sub-processes and ad-hoc routing.
- Proven to handle extremely high-volume, mission-critical transactions across multiple servers while maintaining the integrity of individual transactions.

### Process Visibility:

#### TIBCO iProcess™ Spotfire®

Provides business users with full visibility into running business processes to improve ability to manage and optimize business performance.

- Includes comprehensive process performance metrics such as volume by process and task, outstanding and completed work, approaching deadlines, duration, completion and user processing rates.
- Provides the unique self-service ability for business users to create their own personalized business process reporting and analysis.

### Accessing Information and Applications

iProcess Suite leverages an organization's existing IT infrastructure using TIBCO's powerful integration platform or third-party technologies.

- TIBCO ActiveMatrix BusinessWorks™ software is the integration platform enabling the separation of business and integration logic to improve process agility by implementing processes and services in parallel, enabling re-use and isolating changes to minimize impact.
- TIBCO Adapters™ are available to leading enterprise applications and network technologies.
- TIBCO Enterprise Message Service™ enables widespread real-time distribution of information.

**TIBCO Software Inc.** (NASDAQ: TIBX) technology digitized Wall Street in the '80s with its event-driven "Information Bus" software, which helped make real-time business a strategic differentiator in the '90s. Today, TIBCO's infrastructure software gives customers the ability to constantly innovate by connecting applications and data in a service-oriented architecture, streamlining activities through business process management, and giving people the information and intelligence tools they need to make faster and smarter decisions, what we call The Power of Now®. TIBCO serves more than 3,000 customers around the world with offices in more than 20 countries and an ecosystem of over 200 partners. Learn more at [www.tibco.com](http://www.tibco.com).

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